

## MAIA Training Update

January 19, 2022

## **Faded Inspection Stickers**

2023 inspection stickers issued between January 1 and January 5, 2022 may appear faded on a vehicle's windshield due to a printing issue (see image below). Vehicles that have these stickers have passed the annual inspection. Applus Technologies (our vendor) has provided new stickers to dealers and inspection stations and will provide outreach to affected customers with an option to come to a Motorist Assistance Center (MAC) to obtain a new sticker at no cost.



## **Customer Options**

Correspondence has been sent to all affected customers giving them the following two options:

- 1. Go to a MAC and receive a new sticker at no charge. Customers will need to make an appointment by calling the Applus Technologies call center at 844-358-0135.
- 2. Do nothing, keep the faded sticker, and keep the correspondence in their vehicle at all times in case the validity of the sticker is questioned.